

[REDACTED]

Date: 27 September 2022  
Reference: F0005859

Dear [REDACTED]

Thank you for your request of 30 August 2022, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

- 1. Since the commencement of the Drones Reunited platform on the 5th November 2019, how many drones have been reported to the scheme as LOST.*
- 2. Since the commencement of the Drones Reunited platform on the 5th November 2019, of those reported LOST, how many have been FOUND and returned to their owners.*
- 3. Since the commencement of the Drones Reunited platform on the 5th November 2019, how many drones have been reported to the scheme as STOLEN.*
- 4. Since the commencement of the Drones Reunited platform on the 5th November 2019, of those reported STOLEN, how many have been FOUND and returned to their owners*

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds information relevant to your request; if I may I shall address each of your points in turn:

Please note this information relates to the date range 5 November 2019 to 30 August 2022

- 1. Since the commencement of the Drones Reunited platform on the 5th November 2019, how many drones have been reported to the scheme as LOST.*

119 lost

- 3. Since the commencement of the Drones Reunited platform on the 5th November 2019, how many drones have been reported to the scheme as STOLEN.*

17 stolen

- 2. Since the commencement of the Drones Reunited platform on the 5th November 2019, of those reported LOST, how many have been FOUND and returned to their owners.*

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

4. *Since the commencement of the Drones Reunited platform on the 5th November 2019, of those reported STOLEN, how many have been FOUND and returned to their owners*

With respect to lost or stolen items being reunited with their owners records held by the CAA indicated fewer than 5 have been reunited.

It should be noted that the actual figure of reunited items may, in fact, be higher owing to the fact that with the CAA was simply not being informed of the outcomes.

As you can see some information relating to reunited figures is supplied in the format '*fewer than 5*'. Information is being supplied in this format as the release of the actual figure is likely, if placed within the public domain, offer sufficient contextual information which could, in the hands of skilled committed researchers, when combined with other sources of information, lead to the identification of individuals the present format – *fewer than 5* – is designed to protect.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

Freedom of Information Team  
Information Rights Specialist

#### **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original

case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;

- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.