

*This table was fully updated on October 30th 2015. It will be comprehensively checked and republished on January 30 2016. The charges may be checked a few days before this date. Whilst every effort has been made to ensure the information on this table is correct, we would advise confirmation with the airlines before ticket purchase. If you notice any errors, omissions or changes to the information set out below, please contact us at [consumerenforcement@caa.co.uk](mailto:consumerenforcement@caa.co.uk). We will endeavour to make changes to the data within three working days if notified. Prices are per passenger per one way flight unless otherwise stated.*

#### **Airlines in the tables are:**

[Aer Lingus](#), [Air Canada](#), [Air France](#), [American Airlines](#), [British Airways](#), [Delta](#), [easyJet](#), [Emirates](#), [Flybe](#), [Jet2](#), [KLM](#), [Lufthansa](#), [Monarch Airlines](#), [Norwegian](#), [Ryanair](#), [SAS](#), [Swiss International Airlines](#), [Thomas Cook Airlines](#), [Thomson Airways](#), [United Airlines](#), [Virgin Atlantic](#), and [Wizz Air](#).

#### **Comparing airline fees for optional extras and other charges**

When buying airline tickets, to find the best value flight, there are two aspects of the choices available to consider:

1. The airfare (or 'headline price') and any additional taxes or surcharges; and
2. The cost of optional extras and other charges chosen to pay when booking.

The table below sets out a comparison of these optional extras and other charges, so that passengers can compare like with like across the different airfares available, and take informed decisions as to which flights represent best value to them. Prices and fees shown in the tables are based on economy fare tickets unless otherwise stated.

#### **The headline price / airfare**

Airfares vary depending upon where and when you want to fly, when you book and with the airline that you choose to fly with.

In general it is cheaper to book earlier, or when travelling at less popular times. Airfares also vary – sometimes significantly – between different airlines. This can reflect the differences between airline business models, with some airlines including services such as hold baggage or allocated seating in the airfare, whilst other airlines either do not offer these services, or charge for them.

Shopping around and comparing the airfares and services offered by different airlines will help to find the best value flight. European law requires airlines to show airfares including all unavoidable taxes, fees and charges. Whilst the price of these unavoidable taxes, fees and charges varies between airlines and between destinations, if they are unavoidable, all of these costs should be included in the prices displayed upfront on websites and in adverts. Many airlines choose to display the taxes, fees and charges that are included in the airfare separately. Examples of the taxes, fees and charges that are included in airfares are: Air Passenger Duty (a UK Government tax); Passenger Service Charges; Fuel Surcharges; (compulsory) Check in fees; and fees relating to insurance and security costs.

#### **Charges for optional extras and charges incurred when booking**

The tables below provide information on what other optional extras may be applied to your fare depending on your requirements and the other charges that may be added to your booking. When viewed alongside the air fare, it should help you make an informed choice.

The tables cover the 23 of the largest airlines in the UK based on flights operating in the UK.

Some operators have different pricing for long haul, mid haul and short haul services which have been shown in the tables.

#### **Glossary**

Prices and fees shown are based on economy fare tickets unless otherwise stated.

N/A (not applicable) means the service is not available or not offered.

Where (airport), (phone) or (online) is shown, this refers to the method of booking that the particular fee or charge relates to.

SH - Short haul: flight time under three hours e.g. London-Paris

MH - Mid haul: flight time between three and six hours e.g. London – Tenerife

LH - Long haul: flight time over six hours e.g. London – New York.

Airline	Cabin bag dimensions	Check-in	Priority boarding	Advanced seat selection	Inclusive Luggage Allowance	Baggage Fees / Excess Fees / Sports / Music equipment	Meals / refreshments	Other charges	Credit card charge
<a href="#">Aer Lingus</a>	<a href="#">55x40x24 cm and 10 kg</a> plus one personal item - <a href="#">25x33x20 cm</a> . For Stobart services one bag: 48x33x20 cm and 7kg	<a href="#">All check in types included.</a>	N/A	<a href="#">SH: £5 - £14 for standard seats.</a> <a href="#">LH: £18 - £40.</a>	<a href="#">LH: 1 x 23kg bag</a> <a href="#">SH: N/A.</a>	SH/MH: <a href="#">1st 15kg bag £20 – £70 (online / phone) and 60 EUR (airport).</a> <a href="#">LH: 2nd and subsequent £65.</a> <a href="#">Overweight bags: £65.</a> Equipment: <a href="#">£32 (online) or £40 (call centre / airport) per item per flight.</a>	<a href="#">LH: Included.</a> <a href="#">SH: meals from £6.50 (online).</a>	<a href="#">Date/Itinerary/Route change: £35 (online), £40 (phone/airport) or LH £120.</a> <a href="#">Plus fare difference.</a> <a href="#">APD refund fee: £13.50</a> <a href="#">Name change: £80 per passenger.</a>	No charge.
<a href="#">Air Canada</a>	<a href="#">23x40x55 cm and 10kg</a> plus one personal item - <a href="#">16x33x43 cm and 10kg.</a>	<a href="#">All check in types included.</a>	Included for Gold members, premium economy and up fares.	<a href="#">Standard seat selection included.</a> <a href="#">Extra legroom / preferred seats: from 19 CAD.</a>	<a href="#">1 x 23kg bag.</a>	<a href="#">2nd 23kg bag: 70 CAD.</a> <a href="#">Overweight and oversized bags: 100 CAD.</a> <a href="#">Over weight sports and music equipment: 50 CAD.</a>	Included.	Name changes within 24 hours of booking: free of charge.	No charge.
<a href="#">Air France</a>	<a href="#">55x35x25 cm</a> plus one accessory e.g. <a href="#">purse, camera, notebook</a> <b>combined weight 12kg.</b>	<a href="#">All check in types included.</a>	Available for Sky Priority Club members.	LH: 50 - 70 EUR. S/MH: 10 - 20 EUR.	<a href="#">1 x 23kg bag, some Mini Fares are hand baggage only.</a>	<a href="#">Overweight bags: 70 EUR.</a> <a href="#">Oversized bags: 75 EUR.</a> <a href="#">2nd bag: 70 EUR, 20% online discount for online bookings.</a> <a href="#">Equipment can be carried as part of the inclusive allowance. Excess charges apply.</a> <a href="#">20% online discount for online bookings.</a>	<a href="#">Included.</a>	Phone bookings: £13 per ticket. Ticket office booking: £20 per ticket. <a href="#">Time to Think: £5 - £15 per reservation.</a>	£4.50 per passenger.
<a href="#">American Airlines</a>	<a href="#">56x36x23 cm</a> plus one personal item which must fit beneath the seat in front.	<a href="#">All check in types included.</a>	<a href="#">Group 1 Boarding: 15-40 USD.</a>	<a href="#">4-169 USD (includes extra legroom/ preferred seats).</a>	<a href="#">1 x 23 kg bag.</a>	<a href="#">2nd 23kg bag: £65.</a> <a href="#">Overweight bags: 100 USD.</a> <a href="#">Oversized bags: 100 USD.</a> <a href="#">Equipment can be carried as part of the inclusive allowance. Excess charges apply, some items have individual charges e.g. bikes: 150 USD.</a>	Included.	<a href="#">PayPal: £4.50 per ticket.</a> <a href="#">Round the world itineraries: £25 per passenger.</a> <a href="#">Same day flight change: 75 USD.</a>	£4.50 per ticket.

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<a href="#">British Airways</a>	<a href="#">56x45x25 cm</a> plus one personal item <a href="#">40x30x15 cm</a> . 23kg per bag.	Included in ticket price.	N/A	<a href="#">Free of charge 24 hours before departure. Extra leg room seats: SH from £5 and LH from £50.</a>	<a href="#">Most fares include at least 1 x 23kg bag (some fares are <b>hand baggage only</b>)</a>	<a href="#">Extra 23kg bag. Flight to/from LGW: £36 (online), £40 (airport). All other destinations: £40 (online), £65 (airport). Equipment can be carried as part of the inclusive allowance. Standard excess charges apply.</a>	<a href="#">Included.</a>	PayPal: £5 per booking APD refund fee: £15-30. Name change: free of charge within 24 hours of booking. Spelling mistakes can be corrected without charge.	£5 per booking.
<a href="#">Delta</a>	<a href="#">56x36x23 cm</a> plus one personal item e.g. laptop. A small bag of airport shopping may be taken in addition.	Included in ticket price.	<a href="#">10 USD.</a>	<a href="#">Included in ticket price, extra leg room seats: 9-59 USD.</a>	<a href="#">At least 1 x 23kg bag included in most fares transatlantic fare.</a>	<a href="#">2nd 23kg bag: 100 USD. Equipment can be carried as part of the inclusive allowance. Excess charges apply.</a>	<a href="#">Included.</a>	<a href="#">On board Wi-Fi: from 4.99 USD. In flight alcoholic drinks vouchers: 5 USD</a>	No charge.
<a href="#">EasyJet</a>	<a href="#">1 x 56x45x25 cm.</a> Bags under 50x40x20 cm are guaranteed to stay with you; larger bags may be placed in the hold free of charge on busy flights.	<a href="#">Online check in only. Airport check in is not available.</a>	<a href="#">Included for passengers who have purchased extra leg room or up front seats.</a>	<a href="#">Advanced seat selection and extra leg room seats: £0.99 - £16.99.</a>	N/A	<a href="#">1st 20kg bag: £12-22 (online), £32 (airport), £45 (boarding gate). Excess charges: £3 per kg (online), £10 per kg (airport). Small equipment: £30 (online), £40 (airport). Large equipment: £35 (online), £45 (airport).</a>	<a href="#">Available for purchase on board.</a>	<a href="#">Cancellation fee: £30. Name/ flight change: £15-50. Rescue fee: £80. APD refund fee: No charge.</a>	2% per booking.
<a href="#">Emirates</a>	<a href="#">1 x 55x38x20 cm</a> plus a small amount of duty free.	Included in ticket price.	N/A	<a href="#">Standard seating can be requested free of charge.</a>	<a href="#">30 kg per passenger.</a>	<a href="#">Extra 5kg: £113. Extra 10 kg: £225. Equipment can be carried as part of the inclusive allowance. Standard excess charges apply.</a>	<a href="#">Included.</a>	<a href="#">On board Wi-Fi: 2.75 USD per phone, 7.50 USD per tablet. Free on A380's.</a>	No charge.
<a href="#">Flybe</a>	<a href="#">1 x 55x40x23 cm</a> and 10 kg. <a href="#">Stobart Air services: 49x37x22 cm and 7 kg. Loganair services: 40x35x18 cm and 6kg.</a>	<a href="#">Included in ticket price.</a>	N/A	<a href="#">Standard seats: £6.50 (online), £8 (phone/airport). Extra leg room: £15 (online), £16 (phone/airport)</a>	<a href="#">Flybe: N/A. Loganair and Stobart Air services: 1 item included.</a>	<a href="#">1<sup>st</sup> bag at 15 kg: £16.50 (online), £18 (phone). 20 kg: £17 (online), £20 (phone), £40 (airport). 23kg: £22 (online). Equipment: £30 (phone/ airport) e.g. bikes or surf boards.</a>	Available for purchase on board.	<a href="#">Ticket/route change: £35 (online). Name change: £40 (phone/airport) Call centre booking fee: £8. APD/Tax refund fee: £25.</a>	<a href="#">3% per booking.</a>

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Airline	Cabin bag dimensions	Check in	Priority boarding	Advanced seat selection	Inclusive Luggage Allowance	Baggage Fees / Excess Fees / Sports / Music equipment	Meals / refreshments	Other charges	Credit card charges
<a href="http://Jet2.com">Jet2.com</a>	<a href="#">1 x 56x45x25 cm and 10kg.</a>	Passengers who check in luggage must pay an additional £15 for airport check in.	N/A	<a href="#">Seat selection: from £4 (online). Extra leg room: from £10 (online). Prices vary on route.</a>	N/A	<a href="#">22kg: from £10 (online) price varies on route.</a> Passengers who check bags must also pay for airport check in: £15. <a href="#">Equipment e.g. golf clubs or skis: from £25 (online).</a>	<a href="#">Available for purchase on board from £6.50 (online).</a>	Boarding pass reissue fee: £17.50 (for passengers who check in online but don't bring a printout) <a href="#">PayPal: 2% per booking.</a> <a href="#">APD Refund fee: £25 per booking.</a> <a href="#">Flight/name change: £35.</a>	<a href="#">2.5% per booking.</a>
<a href="http://KLM">KLM</a>	<a href="#">55x25x35 cm plus one personal item e.g. laptop. Total weight 12 kg.</a>	Included in ticket price.	N/A	<a href="#">Standard seat selection is included in ticket price. Extra leg room: 20-90 EUR (online). Comfort seats: 10-160 EUR (online).</a>	LH - 1 x 23 kg bag. SH – N/A	<a href="#">SH – 1<sup>st</sup> 23kg bag: 15 EUR (online). 2nd 23kg bag: 56 EUR (online), 70 EUR (airport). Overweight bag: 70 EUR (airport). Over standard luggage allowances are charged individually e.g. bikes: 100 EUR (airport).</a>	<a href="#">Included.</a>	<a href="#">Western Union payment fees apply.</a>	£4.50 per passenger.
<a href="http://Lufthansa">Lufthansa</a>	<a href="#">55x40x23 cm and 10 kg plus one personal item - 30x40x10 cm.</a>	<a href="#">Included in ticket price.</a>	N/A	<a href="#">Standard seat: 25 EUR (online). Extra leg room: 50-90 EUR (online).</a>	1 x 23 kg bag.	<a href="#">Overweight: 50-100 EUR. Oversized: 100-200 EUR. Overweight + oversized: 150-300 EUR. Over standard luggage allowances are charged individually from 50 EUR.</a>	<a href="#">Included.</a>	<a href="#">PayPal: no charge.</a>	£4.50 per booking.
<a href="http://Monarch">Monarch</a>	<a href="#">1 or 2 pieces with a combined size and weight: 56x40x25 cm and 10 kg plus one small bag of duty free.</a>	<a href="#">Included in ticket price.</a>	N/A	<a href="#">Standard seats: £3-11 (online). Extra leg room: £5-40 (online).</a>	N/A	<a href="#">Oversized hand luggage: £50 at the boarding gate. £17- £36 for 15kg can be pooled between multiple bags. Excess: £10 per kg (available in multiples of 3kg only). Golf clubs, bikes, skis 20kg: £20-25 (online), £30 (airport).</a>	<a href="#">Available for purchase on board or pre order £6-10 (online).</a>	<a href="#">PayPal: no charge. Name change: £100 (online), £120 (phone). Time/date change: £35 (online), £40 (phone). APD refund fee: £25.</a>	<a href="#">2% of total £5 per booking whichever is highest.</a>
<a href="http://Norwegian Air Shuttle">Norwegian Air Shuttle</a>	<a href="#">55x40x23 cm and 10 kg plus one personal item which must fit under the seat.</a>	<a href="#">Included in ticket price.</a>	<a href="#">Fast track: £9.</a>	<a href="#">Standard seats: £7-25.</a>	N/A	<a href="#">1 x 20 kg bag: £7-50 depending on route and if purchased online or airport. Excess: £9 per kg. Snow / golf 20kg: £20-33 (online), £30-54 (airport). Bikes / surfboards 25kg: £30-60. Musical instruments 20kg: £30-54 (online).</a>	<a href="#">Available to purchase on board.</a>	<a href="#">Ticket change: £36-75. Name change: £36. Call centre booking charge: £15. APD refund fee: £5.</a>	<a href="#">1.99% per booking.</a>

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<a href="#">Ryanair</a>	<a href="#">55x40x20 cm and 10kg and one personal item 35x20x20 cm.</a>	<a href="#">Airport check in: £70 Online check in: 2hrs-7days before departure included in fare.</a>	<a href="#">From £2.99 (online), from £4.99 (airport). Also included with pre purchased seating.</a>	<a href="#">Premium seat (inc priority boarding): from £10.99 (online), from £15.99 (airport). Regular seat: from £5.99 (online), from £7.99 (online).</a>	N/A	<a href="#">1st or 2nd x 15 kg bag: £15-£35 (online), £30-70 (airport/ phone). 1st or 2nd x 20 kg bag: £25-45 (online), £40-75 (airport/ phone). Excess fee: £10 per kg. Up to 20kg: £35-45 (online), £45-75 (airport).</a>	<a href="#">Available to purchase on board.</a>	<a href="#">Boarding card reissue: £15 (for passengers who have checked in but cannot produce their boarding pass). Flight change: £30-60 (online), £45-90 (airport). Call centre booking fee: £20 per booking. Name change fee: £110 (online), £160 (airport, phone) APD refund fee: £17.</a>	<a href="#">2% per booking.</a>
<a href="#">SAS</a>	<a href="#">55x40x23 cm and 8 kg plus a personal e.g. laptop and small bag of duty free.</a>	Included in ticket price.	N/A	<a href="#">Standard seats: free of charge 22 hours before departure. Preferred seats SH: 12 EUR (online), LHs: 35 EUR (online).</a>	<a href="#">1 x 23 kg bag.</a>	<a href="#">2nd and 3rd bags from 31 EUR (online), 46 EUR (airport). Overweight bags: from 30 EUR (airport). Equipment can be carried as part of the inclusive allowance. Standard excess charges apply.</a>	Tea and coffee included.	<a href="#">Name change: 60 EUR (phone).</a>	No charge.
<a href="#">Swiss Airlines</a>	<a href="#">55x40x23 cm and 8kg plus one personal item e.g. laptop.</a>	<a href="#">Included in ticket price.</a>	N/A	<a href="#">Seat preferences can be made when booking e.g. aisle or window. Seats can be selected free of charge 48 hours before departure.</a>	<a href="#">1 x 23 kg bag.</a>	<a href="#">2nd bag: 75-150 EUR. Oversize bag: 100-200 EUR. Overweight bag: 50-100 EUR. Oversize and overweight bag: 150-300 EUR. Prices vary on length of journey and equipment. Bikes / golf: 50-100 EUR. 1 ski bag is carried free of charge: 2nd and subsequent: 50-100 EUR.</a>	<a href="#">Included.</a>	72 hour fare lockdown: £17 per booking.	<a href="#">£4.50 per ticket.</a>

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Airline	Cabin bag dimensions	Check in	Priority boarding	Advanced seat selection	Inclusive Luggage Allowance	Baggage Fees / Excess Fees / Sports / Music equipment	Meals / refreshments	Other charges	Credit card charges
<a href="#">Thomas Cook Airlines</a>	<a href="#">1 x 55x40x20 cm and 6 kg.</a>	<a href="#">Included in the ticket price.</a>	N/A	<a href="#">SH: from £7.50, MH: from £9.50, LH: from £20. Children half price.</a>	<a href="#">Included for LH flights only.</a>	<a href="#">1 x 20 kg bag: SH - £21 (online), £41 (phone), MH - £24 (online), £44 (phone), Oversized hand luggage: SH - £50, MH - £60, LH - £70. Varies on item, e.g. golf club 15 kg: SH/MH £60, LH - £100 per return trip. Ski/snowboard: SH/MH - £70, LH - £100. Equipment must be pre-booked, it will be charged as excess baggage at the airport (£14-18 per kg).</a>	<a href="#">SH: £6.50 (online), MH: £9 (online), LH: £11 (online). Children half price.</a>	<a href="#">Name / flight change: SH/MH - £55, LH - £70 (plus fare difference).</a>	<a href="#">2% per booking.</a>
<a href="#">Thomson Airways</a>	<a href="#">55x40x20 cm and 5 kg for flight only bookings and 7 kg for some holiday bookings.</a>	<a href="#">Included in ticket price.</a>	N/A	<a href="#">From £7.50. Premium seating from £149.</a>	<a href="#">Some package holidays may include 15 or 20 kg hold luggage, passengers are advised to check with their travel agent. Most ski flights include 15 kg per passenger.</a>	<a href="#">Excess: SH/MH - £13 per kg (airport), LH: £18 per kg (airport). Equipment should be booked at least two months in advance.</a>	<a href="#">SH/LH: food and drinks can be purchased on board. LH: included. Refreshments on sale on all flights.</a>	<a href="#">Minor name changes: £50, surname/ passenger/ passenger type: £50-100% of fare. Date/ flight time/ airport/ duration: from £30+50% of fare - 100% of fare. Price depends on how many days until departure.</a>	<a href="#">2% per booking max of £95.</a>
<a href="#">United Airlines</a>	<a href="#">22x35x56 cm and one personal item: 22x25x43 cm plus a small bag of airport shopping.</a>	<a href="#">Included in ticket price.</a>	<a href="#">Available for Premier Access customers.</a>	<a href="#">Seats are allocated free of charge at check in.</a>	<a href="#">1 x 23 kg bag.</a>	<a href="#">2nd 23 kg bag: 100 USD. Oversized bags: 200 USD. Overweight bags: 200-400 USD. Bikes and other sporting equipment: 150-200 USD.</a>	<a href="#">LH: included.</a>	<a href="#">Western Union payment: £10 per booking. Premier Access/ Airport lounge: 48 USD. Spelling mistakes can be corrected free of charge, large mistakes must be substantiated e.g. marriage certificate.</a>	No charge.

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<a href="#">Virgin Atlantic</a>	1 x 23x36x56 cm and 10 kg.	Include d in ticket price.	Included in Premium fares.	<a href="#">Seats allocated free of charge at check in.</a> <a href="#">Exit row seats: £50-90.</a> <a href="#">Extra leg room: £35-50.</a> <a href="#">Seat plus: £60-199.</a>	1 x 23 kg bag.	<a href="#">2nd 23kg bag: £55 (online), £65 (airport).</a> <a href="#">3rd bag + : £120 (online), £140 (airport).</a> <a href="#">Overweight/sized: £40 (airport).</a>  <a href="#">Equipment can be carried as part of the inclusive luggage allowance, standard excess fees apply.</a>	<a href="#">Meals and refreshments are included.</a>	<a href="#">Fare locker: £10.</a> <a href="#">Paper tickets: £25.</a> <a href="#">Upgrades: £10-5000.</a> <a href="#">Guest list package: from £240.</a> <a href="#">APD refund fee: £30.</a> <a href="#">Name change: £30 per name.</a>	<a href="#">1.5% of booking.</a>
<a href="#">Wizz Air</a>	<a href="#">Small cabin bag' included in fare: 42x32x25 cm.</a> <a href="#">'Large cabin bags' 56x45x25 cm: £7.50-14.50 (online), £25.50 (airport). Only 1 bag per person, either large or small.</a>	<a href="#">Airport check in: £7.50 (online), £22 (airport).</a> <a href="#">Online check in: free.</a>	<a href="#">£3 (online), £6 (airport).</a>	<a href="#">Standard seats: £6.50-14.</a> <a href="#">Extra space: £10-11.59.</a> <a href="#">XXLong: £12 (airport).</a>	N/A	<a href="#">£11-35 per 23kg bag (online), £51 (airport).</a> <a href="#">£29.50-42.50 per 32 kg bag.</a> <a href="#">Airport baggage fee: £36.50</a> <a href="#">Oversized hand luggage: £36.50</a> <a href="#">Equipment: £22 (online/phone), £44 (airport).</a>	Available to purchase on board.	<a href="#">Call centre booking fee: £7.50.</a> <a href="#">Seat protection fee: £58.50.</a> <a href="#">Flight change: £15-44.</a> <a href="#">Flex fee: £7.50.</a> <a href="#">SMS confirmation: £1.30.</a> <a href="#">Name change: £36 (online), £47.54 (phone).</a> <a href="#">Missed departure: £51.</a> <a href="#">On arrival guarantee: £7.50</a>	No charge.

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