Civil Aviation Authority
Finance and Corporate Services
Information Management

18 October 2010
FOIA reference: F0001058

Dear XXXXX

I am writing in respect of your recent application of 13 October 2010, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

I would like to request the current "Schedule of Contracts" information from the department that deals with procurement. I understand that there is a legal requirement for public bodies to compile a register of contracts detailing, but not included to:

- *What the contract is for*
- *Who the contract is with*
- *The contract value*
- *The length of the contract*
- *The start and expiry date of each contact*
- *Any other supporting information.*

Our response:

In assessing your request in line with the provisions of the Freedom of Information Act 2000, we are pleased to be able to attach the information requested, for Contracts for the procurement of goods, works and services. However, with reference to your bullet point 3. 'The contract value'; while the information you requested is held by us, upon consideration, we believe that it is exempt from disclosure under Part II of the Freedom of Information Act. In particular, we believe the following exemption applies to this information:-

Section 43 (2)

(2) Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

We believe that disclosure of the information would prejudice the commercial interests of our service providers by allowing competitors to outbid it in future procurement exercises. Furthermore, if the prices in the contract were disclosed it would lead to the service providers who were bidding for future contracts putting in bids which were just below those agreed for the current contract, rather than more competitive bids. This would inhibit the CAA's ability to obtain services on the best possible financial terms in future and obtain good value for money.

Civil Aviation Authority
Aviation House GW Gatwick Airport South Crawley West Sussex England RH6 0YR www.caa.co.uk
Telephone 01293 768512 rick.chatfield@caa.co.uk

As this is a qualified exemption, we have also considered whether in all the circumstances of the case, the public interest in withholding the information outweighs the public interest in disclosing the information.

The CAA recognises the general public interest in the promotion of accountability and transparency in the spending of money. However, the CAA is not publicly funded and, therefore, in ensuring we obtain value for money to efficiently direct financial resources towards our regulatory functions, in accordance with Better Regulation principles, it is of greater public interest not to inhibit the CAA's ability to procure the best possible services.

In all the circumstances of the case we have reached the decision that the public interest in withholding the information in relation to this exemption is greater than disclosing it.

In addition to Section 43 (2), some information under your bullet point 3., 'The contract value' relates to individuals who are sole traders. We, therefore, consider that Section 40 of the Act is engaged as this information is deemed as 'Personal information' and is considered private. Releasing this information may reveal an individuals financial status. This is an absolute exemption and is not, therefore, subject to the public interest test.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Mark Stevens
External Response Manager
Civil Aviation Authority
Aviation House
Gatwick Airport South
West Sussex
RH6 0YR

mark.stevens@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk/complaints.aspx

Should you wish to make further Freedom of Information requests, please use the e-form at http://www.caa.co.uk/foi.

Yours sincerely

Rick Chatfield
FoIA & EIR Case Manager

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

Ref.	Service/Goods	Contractor	Start Date	Expiry Date	Government OGC/Buying Solutions Contract	EU tendered Contract	Contract - Below EU threshold
0187	Humphry Field Analyser - Preventative Maintenance	Carl Zeiss	01.04.2010	31.03.2011			✓
0191	Telephone, Hi-Tec equipment cleaning & computer room maintenance	VDU Techclean Services	01.04.2008	31.03.2011			✓
0478	MTS/Global XSG - IPVPN Connection	Global Crossing	01.03.2009	29.02.2012	✓		
488	Metrobus - Freezone Airport Bus Service	BAA	01.04.2010	31.03.2011			✓
495	Research into Emergency Breathing Systems	SRK Coleshaw	25.02.2010	30.09.2010			✓
0506	IHS Licence for CAA publications	IHS	1.11.1999	31.10.2014			✓
0533	Upgrade of IRIS software	ITS	22.03.2001	31.03.2012			✓
0568	Master software licence and support services agreement	Northgate	12.12.2005	11.12.2012			✓
0643	A support service for radio site clearance system (RSC)	Real Time Engineering	01.01.2010	31.12.2010			✓
0646	Fire extinguisher maintenance	Chubb	01.11.2009	31.10.2012			✓
0653	Environmental Monitoring	EMS	23.04.2008	31.12.2010			✓
0694	Supply of oxygen cylinders	BOC Gasses	30.10.2000	29.10.2013			✓
727	Provision and installation of a library management system (Autolib) - plus continuing annual maintenance	Payne Automation	02.07.2009	01.07.2011			✓
0789	Office and Window cleaning/partition cleaning. Scott House Edinburgh	Spotless Office Cleaning	01.04.2008	31.03.2011			✓

0799	Pest control Aviation House Gatwick/Weston-Super-Mare ad-hoc Manchester	Ecolab	01.04.2010	31.03.2011			✓
0802	Rental and maintenance of Internal plants - Scott House Edinburgh	Benholm Interior Plants	07.04.2009	06.04.2011			✓
809	Research into Travel Management Services	The Corporate Travel Partnership	12.03.2010	11.03.2011			✓
0828	Office & Window cleaning Leeds/Bradford	DCS Direct Ltd	01.09.2009	31.08.2010			✓
856	The use of GPS for North Sea Helicopters	Helios	23.10.2009	31.12.2010			✓
0857	CSRTG Database Maintenance	R.G.W Cherry & Associates	01.01.2008	31.12.2013			✓
0907	BAFT - Flight Simulator	British Airways Flight Training (BA)	01.04.2010	31.03.2013			✓
1002	Dependency of Automation Flight Crew knowledge	Cranfield University	01.10.2010	30.09.2010			✓
1004	Office cleaning - Cranfield Flight Centre	D J Cleaning Services	01.02.2010	31.03.2011			✓
1007	Office Cleaning - Manchester	Breanheath Ltd	12.12.2009	11.12.2010			✓
1013	Rent review of CAA House	BNP Paribus	25.01.2010	31.12.2010	✓		
1024	Rental of Air Fresheners for Ladies and Gents toilets/shower rooms	Signature Aromas Ltd	15.04.2010	31.03.2011			✓
1043	Procurement & Lodge Card Facilities	Nat West	01.08.2005	31.07.2011	✓		
1071	Legal Advice for CAA's Economic Regulation Group	Simmons & Simmons	15.04.2010	14.04.2011	✓		
1118	Ad-hoc provision of a chest x-ray service	Gatwick Park Hospital	09.05.2008	08.05.2011			✓

1122	Desktop Stationery Supply, Printing, Warehousing and Distribution of CAA Forms and Shredder Maint (non Rexel)	Bates	01.04.2010	31.03.2011		✓	
1143	Purchase and maintenance of a Pathfinder Digital ECG Analysis System	Spacelabs Healthcare Ltd	06.05.2010	05.05.2011			✓
1152	Security guarding at CAA House and Aviation House	ICTS	1.12.2006	30.11.2010		✓	
1153	Simulator Use	Alteon Training UK	15.09.2009	14.09.2013			✓
1161	ATOL claims handling agency service	Cega & Huntswood	01.06.2007	31.05.2011			✓
1170	The provision of building fabric maintenance and minor building works	Livingtone, Aftonhill & Kenyon	1.3.2007	28.2.2011		✓	
1172	Provision of luncheon vouchers	Accor	15.09.2006	14.09.2011			✓
1175	Provision of executive ad-hoc recruitment services for CAA's HR	Acre Resources Ltd	01.01.2010	31.12.2010			✓
1178	Web hosting (Part A & B)	Cable & Wireless	20.12.2006	31.01.2012	✓		
1179	Provision of recruitment service for fieldforce interviewers for the Survey Section of the CAA's Economic Regulation Group	Aviation Resource	26.07.2010	25.07.2011			✓
1225	Production, Storage and Distribution of the Authority's 'Travelling Safely Leaflet'	TSO	01.05.2009	31.07.2014	✓		
1227	Provision of periodicals to CAA's library	Prenax UK	25.6.2007	24.06.2011			✓
1235	Use of Worldspan Go on-line system by CAA's Economic Regulation Group	Worldspan	22.12.2006	21.12.2010			✓
1237	External auditor for CAA	Pricewaterhousecoopers (PwC)	01.04.2010	31.03.2011	✓		

1238	Diversity and equality training	Eliesha Training Ltd	01.01.2010	31.12.2010			✓
1239	Vending machines for CAA House	Bunzl Vending Services	29.01.2007	28.01.2012			✓
1241	The reuse/resale/scrapping/disposal of the redundant electrical & IT equipment	Maxitech	16.08.2010	15.08.2011			✓
1242	Aircraft Fire & Cabin Safety Data Programme	RGW Cherry & Associates	28.09.2010	27.09.2011			✓
1269	Simulator inspection duties	Challenges Aviation	1.5.2010	30.04.2011			✓
1289	European Helicopter Safety Team UK - Accident Data Analysis	Lydiard Aerospace Ltd	14.06.2010	13.06.2011			✓
1298	Cycle 2 Work	Halfords	25.07.2007	24.07.2011			✓
1309	Training scheme / dangerous goods training evaluation	Ms.S.Cresswell	01.11.2007	30.10.2010			✓
1310	Shredding of commercial-in-confidence paperwork for CAA's Pensions Dept. and other regional offices	Iron Mountain	01.11.2007	31.10.2011			✓
1313	Provision of IT services	Parity	02.04.2009	01.04.2014	✓		
1316	Provision of aviation-related research for CAA	aeroDAC	5.11.2008	04.11.2010			✓
1320	Archive storage of documents and records	Restore Ltd	01.05.2008	30.04.2011			✓
1325	Office and window cleaning at Stirling Regional Office	Integrated Cleaning Management Ltd	01.12.2009	30.11.2010			✓
1327	IT - Application support and enhancement	Logica	01.09.2008	31.08.2013	✓		

1328	IT - Desktop support	Computacenter	01.09.2008	31.08.2011	✓		
1336	Provision of an Automated Teller Machine (ATM) at Aviation House	Hanco	16.11.2007	15.11.2012			✓
1349	Working lunches - 'Lunch to Go'	Marks & Spencer	01.01.2009	31.12.2011			✓
1363	Cleaning and Waste Management at Aviation and CAA Houses	ISS	07.05.2009	06.05.2013		✓	
1372	Provision of temporary agency office staff	Office Angels	22.12.2008	21.12.2011		✓	
1378	Recruitment Advertising	360 Degrees Advertising	01.02.2009	31.01.2012			✓
1383	Travel Management Services	Carlson Wagon Lit	01.08.2010	30.11.2011	✓		
1387	Economic consultancy advice to CAA's Economic Regulation Group	Ernst & Young, Europe Economics, First Economics, Grant Thornton, KPMG, LECG, PWC, Scott Wilson, Steer Davies Gleave, Davison Yarrow, Brockley Consulting, Halcrow, SHE, Volterra, Mott MacDonald, MVA, Helios, Logica, Alan Stratford, Arthur D Little, Booz & Company, Currie & Brown, DTZ and Incomes Data Services	1.12.2008	30.11.2011		✓	
1388	M & E Maintenance - CAA House & Aviation House	Inviron	01.04.2010	31.03.2013		✓	
1389	Affinity Scheme	Asperity	02.06.2008	01.06.2011			✓
1399	Airside Vehicle Recovery Service	Automaniea Garage Services (Heathrow)	04.07.2008	03.07.2012			✓

1401	Provision of Temporary Assistant to Payroll and Accounting Services Manager	Michelle Singleton Recruitment Ltd	09.09.2010	08.03.2011			✓
1404	The upgrade of the Cabin Safety Research Technical Group (CSRTG) database	R.W.G.Cherry & Associates	01.08.2008	31.07.2013			✓
1413	Print Services	TSO	1.8.2009	31.7.2014	✓		
1418	Provision of Multi-Functional Devices	Danwood	01.07.2009	30.06.2014	✓		
1420	ComplyWise software licence	ComplyWise	01.10.2008	30.09.2011			✓
1426	Provision of Catering Restaurant Services	Charlton House	01.08.2009	31.07.2012		✓	
1429	Hire of Venue in Glasgow for PLD Exams	Adelphi Centre	01.01.2009	31.12.2012			✓
1430	Office and Window Cleaning - East Midlands Regional Office	Sparkling Clean Solutions	01.03.2010	28.02.2011			✓
1433	Echocardiography Services	Echo Services	14.01.2010	14.01.2011			✓
1434	Regulatory oversight of RFFs on behalf of ASSI in British Virgin Island and Anguilla	Autopyro - Bernard Valois	01.07.2009	30.06.2012			✓
1437	Test Management Software	Inflectra	18.06.2010	17.06.2014			✓
1444	Secure Shredding For Regional Offices	Iron Mountain	18.02.2009	17.02.2013			✓
1450	Air quality	Bureau Veritas	1.3.2009	28.2.2012			✓
1452	Consultancy for ASSI	Bjoern Boe	01.04.2010	31.03.2011			✓
1457	General economic consultancy advice to CAA's Economic Regulation Group	High Point Economics	01.05.2009	30.06.2011			✓

1458	Provision of temporary Application Project Manager	Smart Sourcing	16.06.2010	16.12.2010	✓		
1459	Employment law workshops	In-Company Training Services	22.06.2009	21.06.2012			✓
1461	Low voltage and PF maintenance and high voltage equipment maintenance	EDF Energy	11.06.2009	10.06.2013			✓
1466	Maintenance of the access control, CCTV systems at Aviation House, CAA House/OKS & Bishop Stortford offices	TRB	05.10.2009	04.10.2010			✓
1467	Management of Childcare Vouchers Scheme	Computershare	01.10.2009	30.09.2013			✓
1469	Provision of a Temporary Infastructure Project Manager (OGC)	NES IT Ltd	10.08.2009	31.01.2011	✓		
1471	Financial Text Mining	SmB	20.07.2009	01.07.2015			
1474	The supply of energy - electricity and gas	EDF (Electricity) & Corona (Gas)	10/1/2009	3/31/2012	✓		
1477	Supply of sanitary unit for East Midlands Regional Office	Hygiene Ltd	27.07.2009	26.07.2013			✓
1478	Plant and Landscape	OCS Horticulture	01.10.2009	28.02.2012			✓
1483	Servicing of sanitary units at Sterling Regional Office	Cannon	12.08.2010	11.03.2011			✓
1484	Accident data analysis, including the development of an on-line version of the Cabin Safety Research Technical Group Accident Database	RGW Cherry & Associates	12.08.2010	11.03.2011			✓
1485	Software trial, plus consultancy	Alfabet	21.08.2009	20.11.2009			✓

1486	Provision of clinical consultants for substance abuse consultations	South London and Maudsley NHS Trust (SLAM)	01.04.2010	31.03.2011			✓
1490	Rental of bin at Bournemouth Flight Training Centre	Sita	02.09.2009	01.09.2013			✓
1491	The 2010 rating revaluation of the CAA's premises	BNP Paribas	10.09.2009	31.12.2010	✓		
1493	Mail Room services	Balfour Beatty	01.06.2010	31.05.2013		✓	
1495	The provision of temporary optometrists, ophthalmologists, contact lens fitters, dispensing opticians, optical assistants and laboratory technicians	Centre Locum Link	16.09.2009	15.09.2011			✓
1496	Internal Audit	KPMG	15.03.2010	14.03.2014	✓		
1498	Exhibition and Display Stands	Leo Associates	01.10.2009	31.12.2010			✓
1504	London & Gatwick Office Property Strategy	BNP Paribus	07.10.2009	06.10.2010	✓		
1505	Hire of Helicopters for Flight Training for CAA Test Pilots	FAST Helicopters	16.10.2009	31.10.2010			✓
1506	The provision of data cabling and partitioning at Stirling Office	SIS	14.10.2009	13.10.2010			✓
1511	Access to Paynet	Hay Group	01.09.2009	31.08.2012			✓
1512	CAA development of competition guidelines and revised regulatory approaches: expert panel to provide economic advice	Economic-Plus, Davison Yarrow, CRA International & Professor.Davies	22.04.2010	31.03.2011			✓
1513	Dart Tag for Stansted	Dart Tag	14.08.2009	13.08.2013			✓

1514	Reward Gateway (Employee benefit scheme)	Aspirity	09.12.2009	08.12.2012			✓
1515	Physiotherapy services	Nuffield	01.01.2010	30.12.2010			✓
1516	Background checking - security clearance	Experian	16.11.2009	15.11.2010			✓
1517	On-line credit checking - monitoring service	Riskdisk	19.11.2009	18.11.2011			✓
1519	Alarm monitoring system at Stirling Office	Chubb	23.11.2009	22.11.2010			✓
1521	IT consumables	Supplies Team	01.04.2010	31.03.2013	✓		
1525	Company Searches	Searchflow	23.11.2009	22.11.2013			✓
1527	Rental of Watercoolers at Aviation House Gatwick	Premier Water Coolers	15.12.2009	14.12.2014			✓
1532	Metrology Inspection Overseas Terroritories	Met Office	01.03.2010	29.02.2012			✓
1537	2010 ATOL renewal	Diametrix	10.01.2011	08.04.2011			✓
1545	Taxi Services - call off contract	Addison Lee	15.01.2010	14.01.2011			✓
1546	Renewal of online credit checking services	ICC	04.01.2010	31.12.2010			✓
1547	new platform	Ltd	01.02.2010	31.10.2010			✓
1549	Medical consultancy	Dr.Batchelor, Dr.Haydn Smith, Dr.Hopkirk, Dr.Joy, Dr.O'Brien, Dr.O'Numain, Dr.Pitts and Dr.Rainford	01.09.2010	31.08.2011			✓
1556	Software support renewal	Ricochet	01.01.2010	31.12.2010			✓

1557	Communications Consultancy	Mightywaters Consulting Ltd	01.10.2010	30.03.2011			✓
1561	Simulator Training For Flight Operations	FlightSafety International	03.02.2010	31.12.2010			✓
1562	Aviation consultancy	University of Aberdeen	13.09.2010	31.12.2010			✓
1564	Actuarial advice in connection with the NATS pension scheme	Government Actuary Department (GAD)	26.03.2010	27.03.2011			✓
1568	EGPWS Warning envelopes for Helicopters	Flight Data People	22.03.2010	21.12.2010			✓
1577	Business process consultancy	Evolve	28.04.2010	28.04.2011	✓		
1578	Business process consultancy	Methods Consulting	28.04.2010	28.04.2011	✓		
1582	Pilot Training	FLYBE	01.05.2010	31.05.2011			✓
1586	General Aviation (GA) Safety Promotion & Educational acti	GASCo	01.06.2010	30.05.2012			✓
1587	Supply and Service of Water Coolers	AquAid	17.05.2010	16.05.2011			✓
1588	Meter Operator	EDF	01.08.2010	31.07.2015			✓
1589	Provision of Medical Waste Disposal	Rentokill Initial	01.05.2010	30.04.2011			✓
1591	Maintenance Agreement for Audiometers	Amplivox	01.09.2009	31.08.2011			✓
1592	Translation/Interpretation Services	Dialatype Services Ltd	01.04.2010	31.03.2011			✓
1594	Spirometers Annual Service	Vitalograph	01.04.2010	31.03.2011			✓
1597	Office and Window Cleaning Bournemouth	AOCS	01.05.2010	30.04.2011			✓

1598	Support for National IFF/SSR Committee	QinetiQ	01.04.2010	31.03.2011			✓
1601	Maintenance of ECG Machines, Treadmill & Associated Equipment	GE Healthcare	01.07.2010	30.06.2011			✓
1602	Weston-Super-Mare	Wilson's Industrial Cleaners	01.01.2007	31.12.2010			✓
1608	Business Review consultancy	AMTEC Consulting Plc	08.07.2010	07.07.2011	✓		
1609	Supporting the development of the Exec Team	PRJ Ltd	29.06.2010	29.06.2011			✓
1610	Water Cooler for Stirling Regional Office	Silver Hills	26.07.2010	25.07.2011			✓
1613	Consultancy for Regulatory Framework Qatar	Siluri Integration Ltd	05.07.2010	05.07.2012			✓
1615	Temporary Service Desk Analyst	A. Banwait Contract Ltd	01.09.2010	01.02.2011			✓
1616	Temp and Permanent Finance Staff to the CAA	Accountancy Divisions Ltd	19.07.2010	18.07.2011			✓
1620	National Performance Plan	Morrhouse Consultancy	30.06.2010	08.10.2010			✓
1624	systems testing	Martin Ripley Ltd	25.08.2010	31.10.2010			✓
1626	Maintenance of Kodak equipment.	Kodak Ltd	01.07.2010	30.06.2011			✓