



Dear AME

You may be aware that a voicemail message relating to a person's rights under GDPR was recently added to the dedicated AME number 0333 103 0021, this is a mandatory requirement necessary when calls are recorded. This lengthened the introduction time for each call and due to the stringent regulations we could not offer an option to bypass the message.

Following feedback from yourselves we have now ceased automatic recording of calls made to this line which means that the GDPR message is no longer required and has been removed.

Kind regards
Carmela

Carmela Bryant
BA Hons. MBA

Team Manager
Aeromedical Support Team
Safety and Airspace Regulation Group
UK Civil Aviation Authority

Tel: 00 44 1293 573761
e. carmela.bryant@caa.co.uk
web. www.caa.co.uk/medical

Follow us on Twitter: [@UK_CAA](https://twitter.com/UK_CAA)

Please consider the environment. Think before printing this email.