

This table was updated on 31<sup>st</sup> July 2023. It will be comprehensively checked and republished in July 2024. The charges may be checked a few days before this date. Whilst every effort has been made to ensure the information on this table is correct, we would advise confirmation with the airlines before ticket purchase. If you notice any errors, omissions or changes to the information set out below, please contact us at [consumerenforcement@caa.co.uk](mailto:consumerenforcement@caa.co.uk). We will endeavour to make changes to the data within three working days if notified. Prices are per passenger per one way flight unless otherwise stated.

Airlines in the tables are:

Aer Lingus, American Airlines, British Airways, easyJet, Emirates, Jet2, KLM, Lufthansa, Norwegian, Ryanair, TUI Airways, United Airlines, Virgin Atlantic, and Wizz Air.

### **Comparing airline fees for optional extras and other charges**

When buying airline tickets, to find the best value flight, there are two aspects of the choices available to consider:

1. The airfare (or 'headline price') and any additional taxes or surcharges; and 2. The cost of optional extras and other charges chosen to pay when booking. The table below sets out a comparison of these optional extras and other charges, so that passengers can compare like with like across the different airfares available and take informed decisions as to which flights represent best value to them. Prices and fees shown in the tables are based on economy fare tickets unless otherwise stated.

### **The headline price / airfare**

Airfares vary depending upon where and when you want to fly, when you book and with the airline that you choose to fly with.

In general it is cheaper to book earlier, or when travelling at less popular times. Airfares also vary – sometimes significantly – between different airlines. This can reflect the differences between airline business models, with some airlines including services such as hold baggage or allocated seating in the airfare, whilst other airlines either do not offer these services, or charge for them.

Shopping around and comparing the airfares and services offered by different airlines will help to find the best value flight. European law requires airlines to show airfares including all unavoidable taxes, fees and charges. Whilst the price of these unavoidable taxes, fees and charges varies between airlines and between destinations, if they are unavoidable, all of these costs should be included in the prices displayed upfront on websites and in adverts. Many airlines choose to display the taxes, fees and charges that are included in the airfare separately. Examples of the taxes, fees and charges that are included in airfares are: Air Passenger Duty (a UK Government tax); Passenger Service Charges; Fuel Surcharges; (compulsory) Check in fees; and fees relating to insurance and security costs.

## **Charges for optional extras and charges incurred when booking.**

The tables below provide information on what other optional extras may be applied to your fare depending on your requirements and the other charges that may be added to your booking. When viewed alongside the air fare, it should help you make an informed choice.

The tables cover the 23 of the largest airlines in the UK based on flights operating in the UK.

Some operators have different pricing for long haul, mid haul and short haul services which have been shown in the tables.

### **Glossary**

Prices and fees shown are based on economy fare tickets and are per person per flight unless otherwise stated. N/A (not applicable) means the service may not be available or information is not provided on their websites.

Short haul: flight time under three hours, for example, London-Paris

Mid haul: flight time between three and six hours  
for example London – Tenerife Long haul: flight  
time over six hours, for example. London – New  
York.

AIRLINE	CABIN BAG DIMENSION	CHECK IN	PRIORITY BOARDING	ADVANCED SEAT SELECTION	INCLUSIVE LUGGAGE ALLOWANCE	BAGGAGE FEES/EXCESS FEES/SPORTS/MUSIC EQUIPMENT	MEALS/REFRESHMENTS	OTHER CHARGES
<a href="#">Aer Lingus</a>	<a href="#">55x40x24 cm and 10 kg plus one personal item - 25x33x20 cm. For Stobart services one bag: 48x33x20 cm and 7kg plus one personal item - 25x33x20 cm</a>	<a href="#">No charge</a>	Applicable on Aer Lingus flights within Europe. online from €9.99/£9.99	£3.99-£15.99	<a href="#">Flights (all fares except Saver) within Europe: 1 x 20kg bag; Transatlantic fares: 1 x 23kg bag Smart and Flex fares; Business Class: 3 x Checked Bags weighing a combined total of 69k g</a>	<a href="#">SH/MH: 20, 25, 40kg options £24 £60 for saver fares SH £36-62 for MH booking LH: 2nd and subsequent £5-75 Sports equipment: £40 per flight</a>	<a href="#">LH: No charge. SH: meals and snacks available to purchase onboard</a>	<a href="#">LH: No charge. SH: meals and snacks available to purchase onboard</a>
<a href="#">American Airlines</a>	<a href="#">56x36x23 cm plus one personal - 45x35x20. Customers flying Basic Economy are now allowed 1 free carry-on (in addition to a personal item) to all destinations.</a>	<a href="#">No charge</a>	<a href="#">Free for premium fares and AA advantage membership \$9-\$74 or other fares.</a>	<a href="#">\$4-\$139 (preferred seats).</a>	<a href="#">Varies between different class and advantage clubs, as well as route</a>	<a href="#">Oversized bags: \$150 - \$200. More than one fee may apply per bag, for example the checked bag fee + oversize fee + overweight fee. Excess charges apply, some items have individual charges for example bikes: \$150.</a>	<a href="#">No charge on long haul flights.</a>	<a href="#">Same day flight change: \$75 - \$150. Wifi - \$10 Assistance by Reservations- \$50.</a>

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<a href="#">British Airways</a>	<a href="#">56x45x25 cm plus one personal Item 40x30x15 cm. 23kg per bag.</a>	<a href="#">No charge.</a>	N/A	Unless you have booked a Basic ticket (economy, hand baggage only), you can choose your seat for free when check-in opens (24 hours before departure).	<a href="#">Most fares include at least 1 x 23kg bag (some fares are hand baggage only).</a>	<a href="#">23kg bag: from £36 depends on route and fare. Equipment can be carried as part of the inclusive allowance. Overweight bags: £65 per bag per flight.</a>	<a href="#">LH – No charge, SH – available to purchase online or on board.</a>	<a href="#">Name change: free of charge within 24 hours of booking. Spelling mistakes corrected Without charge.</a>
<a href="#">EasyJet</a>	<a href="#">45 x 36 x 20 cm Customers who booked an Up Front Extra legroom seat or booked a large cabin bag; one extra piece 56 x 45 x 25 cm.</a>	No charge.	<a href="#">Included for speedy boarding and hands free customers.</a>	<a href="#">Advanced seat selection and extra leg room seats: £0.99 - £12.99.</a>	<a href="#">Our low fares include one small cabin bag free of charge. Your bag can weigh up to 15kg.</a>	<a href="#">1st 15kg bag: £6.99. Oversized hand luggage: £48 Additional weight: £15 per 3kg Small equipment: £37-£47 Large equipment: £45-£55.</a>	Available for purchase on board.	<a href="#">Cancellation fee within 24 hours of booking, Name Change, transferring to an earlier return flight: £25 - £60 (spelling mistakes will be corrected free of charge). Infant charge: £25.</a>
<a href="#">Emirates</a>	<a href="#">55x38x20 cm, 7 kg plus a small amount of duty free.</a>	No charge.	N/A	<a href="#">Seats allocated free of charge for certain fare types. Seat selection from \$15.</a>	<a href="#">20kg to 35kg per passenger, price depends on fare type purchased.</a>	<a href="#">\$15-\$50 per extra kg, depending on route. Equipment can be carried as part of the inclusive allowance.</a>	<a href="#">Included</a>	<a href="#">Name Change: £10.00 for direct bookings, £20.00 for travel agent bookings On board Wi-Fi: \$2.99 – \$5.99 (varies by route).</a>

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<a href="http://Jet2.com">Jet2.com</a>	<a href="#">56x45x25 cm, 10kg. You can also bring a small, personal item on board.</a>	<a href="#">No charge.</a>	N/A	<a href="#">Seats allocated free of charge at check in; Seat selection: Prices vary depending on route.</a>	N/A	<a href="#">From £45 (at the airport) online price vary on route. Excess baggage: £12 per kilo. Equipment for example golf clubs or skis: from £30 (online).</a>	<a href="#">Available for purchase online and on board.</a>	<a href="#">Flight/name/date change: £35 per person, per one-way flight plus fare difference. Spelling mistakes can be corrected without charge.</a>
<a href="http://KLM">KLM</a>	<a href="#">55x35x25 cm plus one personal item (max 40 x 30 x 15 cm.) Total combined weight 12 kg.</a>	<a href="#">No charge.</a>	N/A	<a href="#">Standard seat selection at check-in is free. Seat with extra legroom €20 - €70.</a>	<a href="#">LH/SH – 1 x 23 kg bag on most routes/ 32 kg for business. Light ticket option does not check in.</a>	<a href="#">SH – 1st 23kg bag: from €15. 2nd 23kg bag: from €35 Overweight bag: €70-300 (airport). Over standard. luggage allowances charged individually for example bikes: €40-125.</a>	<a href="#">Included.</a>	<a href="#">Flight change for a standard ticket- €70. Name change for example spelling mistakes: no charge.</a>
<a href="http://Lufthansa">Lufthansa</a>	<a href="#">55x40x23 cm and 8 kg.</a>	No charge.	N/A.	<a href="#">Standard seat: from €14. Extra leg room: from €29.</a>	<a href="#">LH - 1 x 23 kg bag, no luggage is included for Economy Light. SH/MH - some hand baggage only fares are offered.</a>	<a href="#">Overweight or oversized: €40-€200. Overweight + oversized: €80-300.</a>	<a href="#">Bottle of water is provided for flights over 50 minutes, a snack for flights over 120 minutes, a sandwich for flights over 180 minutes.</a>	<a href="#">Internet: €5 - €25 depending on route and package.</a>

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<a href="#">Norwegian Air Shuttle</a>	<a href="#">Low fare 30 x20 x 38 cm, other fares one additional bag of 55x40x23cm, max combined weight 10kg (15kg for Flex fare).</a>	<a href="#">No charge.</a>	<a href="#">Fast track: €12.</a>	<a href="#">Standard seats: €9.90-£45.90.</a>	<a href="#">LowFare: no bags included. LowFare+: 1 x 23kg. Flex: 2 x 23 kg.</a>	<a href="#">Checked bag: £13-130 depending on route and if purchased online or airport. Excess: £12 per kg. Snowboards/skis/ golf/ bikes / surfboards 23kg: £30 (online) £50 (airport). Musical instruments 23kg:£30 - £50 (online).</a>	<a href="#">Available to purchase on board.</a>	<a href="#">Ticket change: £60 plus fare difference. Name change: £60 (free for Flex fare). Call centre and airport booking charge: £20.</a>
<a href="#">Ryanair</a>	<a href="#">All passengers: 40x20x25cm. Additional cabin bag with dimensions 55x40x20cm, 10kg can be purchased to go on board (from €6) or into the hold(from €12.99).</a>	<a href="#">Mobile and online: No charge. Airport: £55 (for flights from Spain € /£ 30). Free for Flexi Plus passenger.</a>	<a href="#">N/A.</a>	<a href="#">Standard: from £3 Leg room: from £14 (depending on route).</a>	<a href="#">N/A.</a>	<a href="#">Baggage fee: £12 - £59.99. Excess fee: £9 (online) or £11 (airport) per kg. Sports equipment and musical instruments: £30 – £75 Fee for Special Declaration of Valuable Baggage: £50.</a>	<a href="#">Available to purchase online and on board.</a>	<a href="#">Boarding card reissue: £20. Flight change: £45 (online)/ £60 (through an agent). Name change: £115 (online). £160 (trough an agent). ADP refund fee: £17. Missed departure fee: £100.</a>
<a href="#">TUI Airways</a>	<a href="#">55x40x20 cm and 10kg for flight only bookings.</a>	<a href="#">Reserve the right to levy a charge for airport check in.</a>	<a href="#">When you book a Premium seat.</a>	<a href="#">Depending on route.</a>	<a href="#">Flight only bookings: n/a. Premium: 1 x 23kg.</a>	<a href="#">Excess: SH/MH - £18 for 5kg (online). Sports equipment: from £20-£30.</a>	<a href="#">Short and Mid haul: light bites to purchase. Long haul only: meal included.</a>	<a href="#">Spelling mistakes corrected free of charge. Amendment fees – £25.</a>

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<a href="#">United Airlines</a>	<a href="#">23x35x56 cm and one personal item: 22x25x43 cm plus one personal item.</a>	<a href="#">US and Canada \$25 by phone, \$30 at a City Ticket Office and \$50 in person at the airport.</a>	<a href="#">Available for Premier Access customers.</a>	<a href="#">Available when purchasing most tickets through Manage Reservation.</a>	<a href="#">1X23kg free except for Basic. Economy: \$75.</a>	<a href="#">Calculated individually.</a>	<a href="#">Beverages included on all flights. Flights under 2 hours 20 min: no snacks available. Flights over 2 hours 20 min: 'all in-one' snack bag Food included on all LH flights.</a>	<a href="#">Spelling mistakes can be corrected free of charge, large mistakes must be substantiated for example marriage certificate.</a>
<a href="#">Virgin Atlantic</a>	<a href="#">23x36x56cm cm and 10 kg.</a>	<a href="#">No charge</a>	<a href="#">N/A</a>	<a href="#">Advance selection from £30.</a>	<a href="#">Economy light fares are hand baggage only (10kg). Higher fares include at least 1 x 23kg bag.</a>	<a href="#">2nd 23kg bag: £65 3rd bag + : £140 . Oversized: £200. Overweight: £65. bag.</a>	<a href="#">Meals and refreshments are included.</a>	<a href="#">Name change / mistakes corrected: free of charge. Flight change fee: free of charge.</a>
<a href="#">Wizz Air</a>	<a href="#">40 x 30 x 20 cm for all and additional trolley bag (55 x 40 x 23) for purchase with Wizz Priority passengers.</a>	<a href="#">Airport check in £11.50.</a>	<a href="#">€5 -€40 (online and call centre). €25.00 (airport).</a>	<a href="#">Assigned seat: €4.00 - €36.00.</a>	<a href="#">N/A</a>	<a href="#">1 x10kg bag: €5 - €71.50 1 x 20kg bag: €8 – €95 1 x 32kg bag: €19 - €125. Baggage fee at the airport: €60 - €120 Sports equipment: €45 (online), €65 (airport). Excess baggage: €13 per kilo (airport ).</a>	<a href="#">Available to purchase on board.</a>	<a href="#">Flight change fee: €35 – €45. Name change: €50, some Misspellings are free. Missed departure fee: €80</a>