

## **CONSUMER CHALLENGE BOARD (CCB)**

**THURSDAY 05 SEPTEMBER 2019, 12:30 – 14:00**  
**HAL, COMPASS CENTRE**

### **Agenda**

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- 1 Minutes of the last meeting
- 2 Meetings update
- 3 Future Meetings

The following meetings are planned:

- 05 September JH is meeting with Sarah Daniels of the OAC and Simon Lavers of IATA, Location AOC Offices D'Albiac House Cromer Road
- 09 September JH is meeting with the HAL Executive Committee
- 10 September JH is meeting with Jenny Willott of Consumer Challenge Board, Location RAC Club Westminster
- 16 September CCB are meeting with HAL, Location Compass Centre
- 16 September JH is meeting with VAA and BA
- 07 October CCB are meeting at Compass Centre
- 21 October CCB are meeting with HAL, Location Compass Centre

- 4 AOB:  
Continuing to update Challenge Log Version 6